



March 12, 2008

Homeowner
Rio Bravo Country Club Gated Community

Security Alert – Your Attention Required

Dear Homeowner:

Your security in the Rio Bravo Country Club Gated Community has been enhanced but you need to do your part to ensure its success. Most of the resident information has been entered into our new security gate system, GateWorks; however, Homeowners need to correct and update this information as soon as possible to ensure a smooth transition and reduce any inconvenience to residents and visitors. Below are the steps you need to take to access and update your information.

This process is as simple as **1-2-3!**

- 1) Access the Internet and log-on to www.gateworksguest.com Choose the “Rio Bravo” community from the drop down box;
- 2) Enter your Username (your 10 digit telephone number) and Password (your pass code). When a property owner does not have a password to begin with they can enter their address, i.e. 35000 Beach Rd., in the password box and press proceed to create a new password.
- 3) You can make changes to your permanent or temporary guests, update your personal resident information, phone numbers, and set parental codes if required

By doing your part, major benefits that *GateWorksGuest.com* can bring to your home as a result of using this guest access system includes:

- **Maintain a permanent, temporary, party and/or denied list of guests anytime 24 hours a day 7 days a week.**
- **Review property history.**
- **View resource community information and events.**
- **Update personal contact information.**
- **Improves the overall security of the community.**

If you do not have access to the internet access, please contact the security guard for a Resident Update Form; however, we highly encourage you update your information online to benefit from our enhanced security right now.

Thank you for your cooperation. If you have any questions, please the Security Guard Station at 871-5613 or Rio Bravo Community Association.